# the insider

July 23, 2020 Editor: Nyketa Gaffney ngaffney@spcacincinnati.org

### **BIRTHDAYS IN JULY**

Bud Roland—7/1 Joseph Acosta—7/5 Ben Coffey—7/10 Denise Jones—7/13 Olivia Cox—7/14 Jake White—7/29



#### **JULY WORK ANNIVERSARY**

Kaitlin Cheek—2yr. Maddie Baker—2yr. Jessica Grimes—5yr.



#### JULY AWARENESS

National Kitten Day—July 10
Nat. Pet Fire Safety Day—July 15
National Mutt Day—July 31
International Tiger Day—July 29

### **UPCOMING EVENTS**

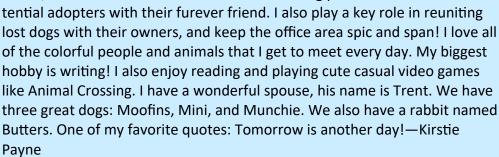
The Great Catsby
Saturday, August 29, 2020



### **DAISY AWARD**

Congratulations to Kirstie Payne as she is the recipient of **SPCA Cincinnati**'s Daisy Award!

My job title is Adoption Specialist! I take pride in my duties, which first and foremost involve matching po-



Thank you Kirstie for all that you do!

### **IN-THE-KNOW**







The **SPCA Cincinnati** has teamed with **Tails of Cincinnati** for a special project that backs our mission, and the photo sessions are a hit!

### **MORE ON PAGE 6**

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### **HR Corner**

Anyone employed with The SPCA Cincinnati can find resources to assist with life events through EAP (the Employee Assistance Program)! Log-on now to obtain information on a variety of wellness topics. In order to use the website follow these steps: Go to <a href="https://www.anthemeap.com">www.anthemeap.com</a>  $\rightarrow$  Click Member Log-in  $\rightarrow$  Company Name enter: SPCA of Cincinnati.

#### PLEASE VIEW TOPICS ARCHIVED ON THE EAP WEBSITE

Have an article? Send to Nyketa Gaffney—Editor: ngaffney@spcacincinnati.org.

Due at Noon the Wednesday prior to distribution.

# **UnitedHealthcare COVID-19 Notice**



### COVID-19 NOTICE OF TEMPORARY SUMMARY OF BENEFIT CHANGES FOR FULLY INSURED MEMBERS



When you enrolled in your health plan (Plan) you received a Summary of Benefits and Coverage document (SBC) to help you understand your Plan's Schedule of Benefits. The following temporary changes have been made to your Plan's Schedule of Benefits.

For the purpose of this notice, cost share means the amount of co-payment, co-insurance and/or deductible which you would otherwise be responsible for when you receive certain health care services.

### COVID-19 Testing and Testing-Related Visits

Effective February 4, 2020, through July 24, 2020, which the end of the *Public Health Emergency* period, as declared by the Secretary of the *Department of Health and Human Services* (*HHS*), unless further extended, you will not be responsible for any cost share for the following services: approved and authorized COVID-19 diagnostic testing, and testing-related visits at a physician's office, urgent care center, or emergency department of a hospital or alternate facility. Testing must be provided at approved locations in accordance with *U.S. Centers for Disease Control and Prevention (CDC)* guidelines. This cost share waiver applies to services received from both in-network and out-of-network providers.

#### COVID-19 Treatment

Effective February 4, 2020 through July 24, 2020, unless otherwise extended, you will not be responsible for any cost share, for services received during that period, for applicable covered health care services related to a COVID-19 diagnosis. This cost share waiver applies to office visits/telehealth, inpatient hospital, acute inpatient rehabilitation, long-term acute care, skilled nursing facilities, urgent care and emergency department visits, observation stays for COVID-19 applicable covered services received from both in-network and out-of-network providers. UnitedHealthcare will waive cost sharing (copays, coinsurance and deductibles) for emergency and medically necessary non-emergency ground ambulance transportation for COVID-19-related or suspected COVID-19-related services.

### Virtual Visits through a Designated Network Provider

Effective March 18, 2020 through September 30, 2020, you will not be responsible for any cost share for virtual visits received from a designated virtual network provider (AmWell, Doctor on Demand or Teladoc).

#### Other Virtual or Telehealth Services

### COVID-19 Testing Related Telehealth Visits

Effective February 4, 2020 through July 24, 2020, unless otherwise extended, you will not be responsible for cost share for visits with your medical provider through live audio with video-conferencing or audio-only (telephonic) technology when the visit is related to COVID-19 testing. This cost share waiver applies to services received from both in-network and out-of-network providers. Effective July 25, 2020 through September 30, 2020, services will be provided with no cost share for telehealth visits with in-network providers.

# <u>UnitedHealthcare COVID-19 Notice (cont.)</u>

#### Non-COVID-19 Related Telehealth Visits

Effective March 31, 2020 through September 30, 2020, unless otherwise extended, you will not be responsible for any cost share for visits with your in-network medical provider through live audio/video-conferencing or audio-only (telephonic) technology for visits that are not related to COVID-19. Physical, occupational and/or speech therapy visits must be provided through live audio/video-conferencing. Out-of-network claim payment will be based on your Plan benefits.

### Behavioral Health and Substance Use Disorder

All eligible in-network and out-of-network behavioral health care providers who have the ability and want to connect through live audio with video-conferencing or audio-only (telephonic), may do so to support your behavioral health (mental health and substance use disorder) needs.

Effective March 31, 2020 until September 30, 2020, you will not be responsible for any cost share for innetwork virtual visits and telehealth outpatient behavioral health visits, including Applied Behavioral Analysis, (ABA) services.

- Please note: Teladoc is unable to provide behavioral health virtual visits at this time.
- Physical office visits (not telehealth or telephonic) will pay according to your Schedule of Benefits.

#### Cryopreservation and Storage of Embryos for Plans with Fertility Benefits

Coverage will be provided at Plan benefits for cryopreservation services delivered March 17, 2020 through April 30, 2020, for dates of service within this range. You will be responsible for the applicable member cost share. These charges will not apply to the fertility lifetime maximum.

In addition to the changes summarized in this notice, your state may have mandated changes to your health benefit coverage that also may change your cost share. To learn more about state mandated changes, or for general questions about this notice please call the toll free number on the back of your UnitedHealthcare Member ID Card.



# Thank You to Our Radio Partners!



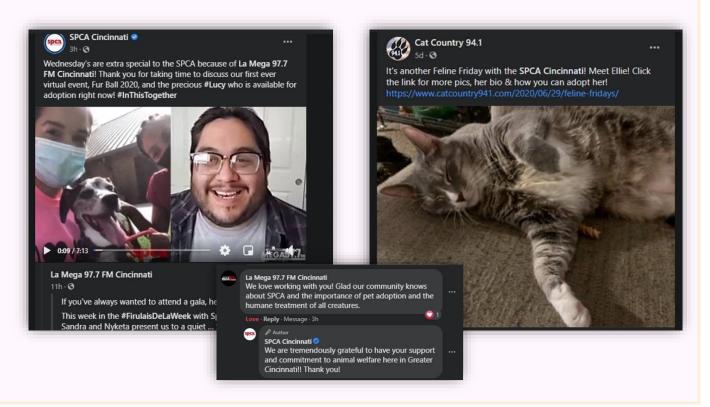


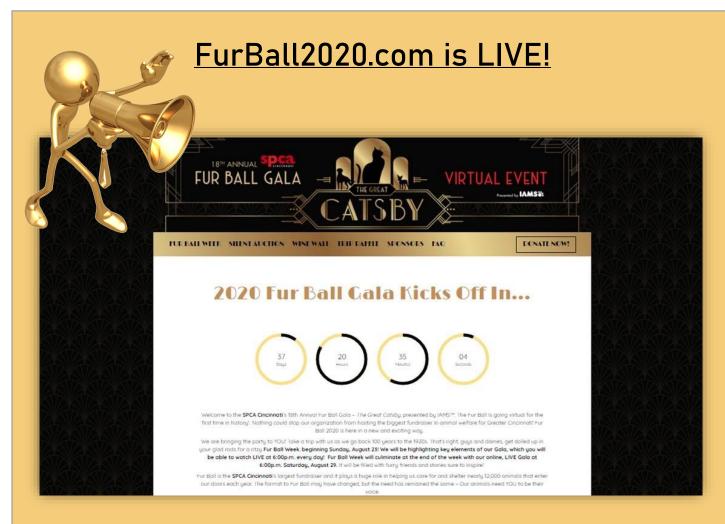
La Mega 97.7 FM & Cat Country 94.1 FM have been huge media allies through the public health crisis, helping to spread our mission and keep the SPCA at the forefront during some of the most challenging times we've experienced as a community! As many may know, Sandra Zoubovsky graciously stepped up as SPCA's Communications Liaison Volunteer; and since May 22, 2020 we've been more visible to our Spanish speaking population here in Cincinnati than ever before. Every Wednesday in the 11 o'clock hour our Zoom interview posts to Facebook, and played for La Mega's listening audience.

Karen Van Zandt of Cat Country reached out at the onset of the pandemic, inquiring about how their station could inform the public on ways to help our organization and homeless animals amid COVID-19. That connection has led to our now weekly segment 'Feline Fridays', which airs each Friday in the 8 o'clock hour. Their team is excited to help us save more cats and kittens, especially as we've fully entered into Kitten Season.

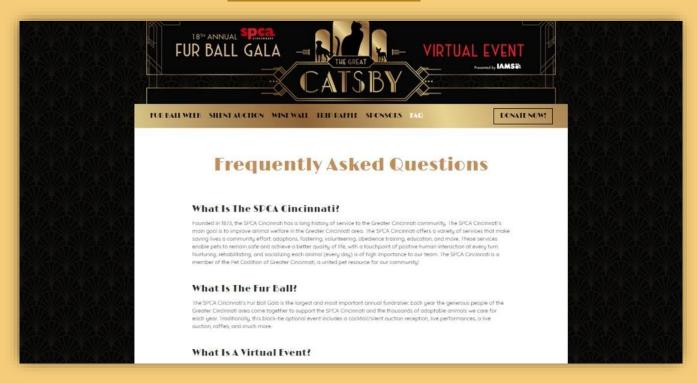
We are **#InThisTogether** as a community!

Be sure to tune-in to our partner stations weekly; tell a friend to tell a friend!!





### Visit FURBALL2020.COM! ← Click.



## Fur Ball Gala Virtual Event!







FURBALL2020.COM

### **OPEN TO ALL. NO TICKET REQUIRED!**



REGISTER by CLICKING the Link Below https://e.givesmart.com/events/ewF/

—Jake White, President and CEO

### Tails of Cincinnati!























### GET YOUR PET'S PICTURE IN A BOOK AND SUPPORT

SPCa cincinnati

Susannah Maynard, CincyPet Magazine founder & publisher and owner of Pet Love Photography will be photographing local area pets for this publication.

Be a part of something special!

For info, visit spcacincinnati.org/news

Visit TAILS OF CINCINNATI, to view more and BOOK your session in support of the SPCA!



50% of all booking fees benefit the SPCA Cincinnati!

Be sure to connect with Tails of Cincinnati on all social media platforms!

# Purpose Driven Shopping

Did you know that you can support the SPCA Cincinnati just by shopping online? We are now partnered with Purpose Driven Shopping; each time you make a qualifying purchase through participating retailers, SPCA will get a percentage of the purchase amount donated back to us. Find retailers' link you want to shop on our page and shop as you normally would!

If you use Google Chrome, you can also download the extension here:

### http://tiny.cc/h9ytpz

A percentage of your purchase will automatically be donated to **SPCA**. Don't forget, when shopping Amazon, be sure to go to Amazon Smile. Amazon will donate 0.5% of the price of your Amazon Smile Purchase to the **SPCA**. sign in to your account, choose "**SPCA Cincinnati**" as your supporting charity.





# SPCA Foster / Volunteer

### Hello!

**COVID-19 Protocol Update**: Due to the rising cases of COVID-19, we are taking some steps to do our part to prevent the spread. So, we're asking that you only volunteer at 1 location if you have been going back and forth between both. That means if you have been volunteering at both Northside and Sharonville, that you limit your service to one location or the other. Thank you for understanding!

**Northside Update**: As you may know by now, SPCA Cincinnati will no longer be operating out of the Northside shelter come August 1st. We do not know whether the organization who will be taking over will have a volunteer program, but we will forward information on to you as soon as we get it. We will still be offering volunteer opportunities at Sharonville and Simmonds Farm (once construction is complete).

Adoption Numbers: In the last week, we've had 84 adoptions (37 cats, 43 dogs, 4 animals)!

**Check-In**: Each day you come in to volunteer, you are expected to take your temperature and fill out a questionnaire. Please remember to do this before you begin your shift.

**Donations Needed!** We are in need of plastic Frisbees for our enrichment program. If you have any laying around that could be repurposed, please leave them on the volunteer check-in table at Sharonville, or give to Jessica Grimes at Northside.



### **Events:**

July 25th 9am – 1pm: Kroger for Your Pets Cat Mobile Adoption Unit (Springdale)

August 1st: Orientations resume (tentative)

August 22nd 10am – 6pm: Bob Sumerel Golf Outing (Help needed!)

August 23rd – 29th: Virtual Furball – register: https://e.givesmart.com/events/ewF/

August 29th 12pm – 4pm: Fur Ball Silent Auction Item Pickup (HELP NEEDED)

September 2nd 5pm – 8pm: Fur Ball Silent Auction Item Pickup (HELP NEEDED)

—Erin Lawson, Volunteer Services Manager and Foster Coordinator