nnati mber ter the insider May 30, 2019 Editor: Nyketa Gaffney ngaffney@spcacincinnati.org

BIRTHDAYS IN MAY

Madi Cox—5/2 Mike Retzlaff—5/6 Lori Fenner—5/12 Brian Pierce—5/18 John Sturgill—5/30



MAY WORK ANNIVERSARY

Nancy Rinkoski—2yr. Lee Ann Luxenberger—3yr. Kelly Sauer—6yr. Deshawnta Goodson—8 yr. Bud Roland—17 yr.

Happy Anniversary

MAY AWARENESS

National Specially-abled Pets Day—5/3

National Rescue Dog Day— 5/20

National Pet Week-5/5-5/11

Lyme Disease Prevention Month

UPCOMING EVENTS

For The Love of Arts & Dogs Thursday, June 13, 2019



DAISY AWARD

Congratulations to Ben Coffey as he is the recipient of **SPCA Cincinnati**'s Daisy Award!

"I started at SPCA almost 3 ½ yrs. ago. I am the Accountant, responsible for the day-to-day financial needs. Some of my responsibilities include making sure the organization's bills



get paid in a timely fashion, handle payroll, bill various City & County governments for the different services we provide, communicate with leadership concerning financial matters, etc. The most interesting thing about my job is you never know how your day is going to go. Tasks have a way of popping up, so every day is a fun adventure. I enjoy boating, spending time with family & traveling. My Pets: Ike, 15year-old Jack Russell Terrier and Ollie, 11-month-old Great Pyrenees mix. Favorite quote: I am not a product of my circumstances. I am a product of my decisions. — Stephen Covey"—Ben Coffey

Thank you Ben for all that you do!

IN-THE-KNOW

CityBeat Award



If you are an avid reader of the *CityBeat*, you know that they curate the **Best Of Cincinnati**. & have been for more than two decades — highlighting the city's most outstanding selections in Shops & Services, Sports & Rec., City Life and much more! After a half million votes were tallied, SPCA Cincinnati was selected as the **#1 Pet Adoption Service** for 2019. To read more, click the link:

https://bit.ly/2KePyn4

Thank you CityBeat!

HR CORNER

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There have been a number of questions regarding SPCA Cincinnati's insurance advocate. Please take a look at **Page 2** for more information.

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-Lori Fenner, HR Facilitator



° M° Have articles you wish to add? Send to Nyketa Gaffney—Editor: ngaffney@spcacincinnati.org.

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Please Read Below



EXCEPTIONAL SERVICE IS PART OF OUR BRAND. WE ARE GOOD, SMART PEOPLE FIGHTING FOR YOU.

WHAT WE DO

At MB, advocacy is more than a department ... it's the foundation of our organization. Our knowledgeable problem-solvers are passionately committed to finding the right solution for every client, every time.

HOW IT WORKS

If you've contacted your physician or carrier and weren't satisfied with the response, our MB Advocate's are there to step in on your behalf. We have direct access to senior-level representatives at our carrier partners. We know how to get to the bottom of issues like:

Explanation of Benefit Provider Billing Questions Coordination of Benefits Pre-authorization Help Enrollment Status

For speedier resolution, have your insurance card, copies of any correspondence and details from conversations you may have had with the carrier or physician, including names and dates, EOB and bills.

CONTACT US

Our MB Advocates are ready to assist you Monday-Friday, 8 a.m. to 5 p.m. EST p: 937.260.4300 or 877.635.5372 f: 937.499.1160 e: mbadvocates@mcgohanbrabender.com



EMPLOYEE SPOTLIGHT!

Congratulations are in order for our Sharonville Shelter Operations Manager

Denise Jones

She took on a major goal in light of her own professional development very humbly. Not only did she complete a course in Foundations of Management, she received a Professional Certificate in Management and Critical Management Skills — all through the University of Notre Dame! Denise accomplished all of this pretty quickly with diligence, commitment and hard work.

SPCA celebrates Denise for this outstanding achievement! Please help us in recognizing her with a *job well* done when you see her!





RED DOG MONTHLY SPCA FEATURE



Some of our staff & volunteers who have worked closely with Minnie are already aware of how amazing this girl is! It is why she is our featured companion for the month of May. Minnie came to us as a stray. We did not know much about her when she arrived; after becoming a long-timer in our facility, we've learned that she is a great dog! She loves to play fetch, she is really active and has mastered the command 'sit'. She is also sponsored by our friends <u>Sheltered Paws Dog Rescue</u>. This means she will go home w/goodies & a certificate to enjoy more training classes!

WISH MINNIE WELL ON HER ADOPTION! THIS TIME, WE WANT TO MAKE IT HER FOREVER HOME!!

Thank you Red Dog for being a valued partner of SPCA



FOR THE LOVE OF ARTS & DOGS!





SPCA Cincinnati is always thrilled to partner with our good friends at **Red Dog Pet Resort &** Spa! You may recall the spectacular event held last year in collaboration with Red Dog and 21c Museum Hotel. This time we are taking the good vibes, the talent and adoptable companions to **Urban Artifact**—1660 Blue Rock St., Cincinnati, OH 45223! It will be an epic night of art in many forms, LIVE music, food and entertainment. Proceeds from the event benefit SPCA, and we are tremendously grateful! Tell a friend to tell a friend to join us **Thursday, June 13**!

Don't Forget to Visit the Exhibit Each Saturday!



"Creatures: When Species Meet"

At the Contemporary Art Center



SPCA Cincinnati Partners with the CAC!

NOW—August 18

SPCA Cincinnati has a special feature in the Contemporary Arts Center's '*Creatures*' exhibition! The showcase began May 10 and runs until August 18. Follow the link below to learn more! If you get the chance, stop by to view this kitten-inclusive creative project designed by one of their celebrated artists. Of course, it is a mobile adoption event; our fur babies will be ready for their forever homes!!

https://bit.ly/2HcgRwc

VOLUNTEER SERVICES Upcoming Activities



Upcoming Activities:

SATURDAY, JUNE 1ST MOBILE ADOPTION UNIT at Contemporary Arts Center (Cat Mobile), 1-4pm.

SUNDAY, JUNE 2ND HUMANE EDUCATION at Pause for Our Paws Pet Festival, 9:00am-3:00pm.

SATURDAY, JUNE 8TH MOBILE ADOPTION UNIT at Contemporary Arts Center (Cat Mobile), 1-4pm.

MONDAY, JUNE 10TH HUMANE EDUCATION at Sharonville Fire Department Touch-a-Truck, 10:00am-2:00pm.

> WEDNESDAY, JUNE 12TH HUMANE EDUCATION at High Five Summer Camp, 1:30pm.

SATURDAY, JUNE 15TH NEW VOLUNTEER ORIENTATION AND TRAINING at Sharonville Humane Center, 11:00am.

SATURDAY, JUNE 15TH MOBILE ADOPTION UNIT at Contemporary Arts Center (Cat Mobile), 1-4pm.

> MONDAY, JUNE 17TH MOBILE ADOPTION UNIT at Bark in the Park, 4:30pm.

Humane Education Room

As of March 2019, a calendar has been established for reserving the Humane Ed. Room. All employees with a SPCA email address may find the shared calendar in Outlook under "**Room List**". The calendar will enable you to view when the room is booked and what dates/times are open to reserve. If you do not have a SPCA email address and would like to reserve the room for an organizational event or activity, please contact Erin Lawson:

elawson@spcacincinnati.org!

-Lee Ann Luxenberger, Volunteer Services Manager

NEW EMPLOYEES!



Cyndi Ritzi

Dispatch

Northside, DOH 6/2/2019

